

Disaster Recovery

A Complete Service Planning
Through Recovery Tailored for
Each Credit Union



PLANNING

Prevention Planning Information
Equipment Recovery Plan
Written Plan by Department
Guaranteed to Meet NCUA
Guidelines
Used in Over 100 Credit Unions
Change Management for the
Future

HOT SITE OR HOT REPLACEMENT

Complete Planning Guide
CU on Site Personnel Not
Required
System and Data Download
by FSSI
Unlimited Usage
Periodic Testing
Remote Communication
Equipment Provided
Operations Space for
Extended outages
Hot Replacement if Cold Site
Available
Rapid Replacement Assistance

SHARED BRANCHING SUPPORT

Use of Shared Branch Tellers as
Your Own
Shared ATMs Remain On-Line

REPLACEMENT

Acquisition at Our Expense
Installation and Freight at No
Charge
System Replaced in Your Time
Requirements

HOT SITE OR HOT REPLACEMENT

FSSI offers a unique approach to recovery from a business interruption. Realizing that, should a disaster occur, your key people can do the most good near the recovery area, we will offer you the choice of a Hot Site or Hot Replacement. Hot Replacement means we can ship you a system to arrive in 48 hours after your notification call is placed to us. This keeps your key people local and expedites the time required by communications providers to make adjustments to your communications arrangements in your locality. If the disaster is spread over a wide area encompassing your location, and no temporary space is obtainable, we will make our Hot Site available to you. You don't have to make your decision on which to use until you assess the situation and decide which alternative is best for your Credit Union. Most of our customers have chosen Hot Replacement because of convenience.

TRADITIONAL HOT SITE

A Credit Union sends its data, software and the operating system to FSSI. We load these and run our system for you for 30 days. After 30 days the Credit Union is responsible for running the system. FSSI will send you the appropriate communications gear to bring your users onto the system so that you can run remotely. Testing is done once per year. Your people are not required at the Hot Site for testing or live situations.

HOT REPLACEMENT

A viable alternative is to let us ship you an RS/6000 for temporary use if you have a cold site near the Credit Union available for use such as empty office space or a branch. You can load your system and set up your network for use by your employees. This approach usually works best when a location can be found for your employees to work. The equipment is the property of FSSI and will be returned within 30 days.

REPLACEMENT ONLY

FSSI will provide an RS/6000 for the Credit Union to resume data processing functions at a suitable customer site within 48 hours of notification. This system will be equivalent to the current configuration of the Credit Union and will become the property of the Credit Union. The system installation will be done at no charge. Charges associated with site preparation, including cabling and work stations, will be the Credit Union's responsibility.

COMMON WITH ANY OPTION

No Automatic Contract Renewal	Hot Site Duration Unlimited
No Customer Travel Required	Planning Consultant Available
No Penalty for Erroneous Notification	No Notification Fee
No Testing Fee	Planning Guide Provided

FSSI FINANCIAL SHARED
SERVICES, INC.

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www.financialss.com