

Maintenance

Your Experienced Single Source
Solution Provider



SYSTEM HARDWARE

System on Site Support
800 Central Field Support
Personal Computers
Laser Printers
Monthly Performance Monitoring

WINDOWS NT & NOVELL NETWORK SUPPORT

Cabling
Hubs, Bridges & Routers
Servers
Interface to Local Phone
Systems
Network Recovery
Disaster Recovery

PERIPHERALS

ASCII Terminals
Matrix Printers
Laser & Deskjet

FEATURES

Trained Personnel for all
Equipment & Software
On Site or Depot for Tabletop
Services
History by Account & software
Supplier
Results Shared Across Credit
Unions

SINGLE SOURCE PROVIDER OF CREDIT UNION MAINTENANCE

FSSI has tailored our support to Credit Unions. We have everything you need to keep your Credit Union running smoothly with standard and customized maintenance plans and an outstanding array of parts. We are your one-stop source for maintenance and supplies related to your hardware requirements.

Available for on-site service twenty-four hours per day, seven-days per week, and we will respond by phone within four hours.

Because FSSI is an experienced single source solution provider, you will experience the advantages of:

- One phone number to call for different manufacturers
- Reduction in new problems because of CU experience
- Resulting in faster problem resolution

Best of all you will find our prices for maintenance and supplies among the lowest in the industry.

We will service new and out-of-support equipment and virtually all Credit Union peripherals. We offer a depot service for desktop peripherals. We keep a database of incidents to expedite the diagnosis and repair.

Because we only deal with Credit Unions our knowledge base gives us the advantage in being the single source maintenance provider for your Credit Union. References are available on request.

FSSI FINANCIAL SHARED
SERVICES, INC.

Call: 800-377-9053

www.financialss.com